



An Operational Overview for Our Partners

Purpose

Joshua's House provides shelter, high-quality supportive care, and a sense of belonging for individuals experiencing homelessness who are terminally ill and in need of hospice services. While many residents may choose YoloCares as their hospice provider, they may also remain with their current hospice agency or another provider of their choice.

1.0 Admission Criteria

Joshua's House serves individuals who:

- Are unhoused
- Are eligible for hospice care
- Have a life expectancy in the final **days to weeks** of life
- Require a safe, supportive, non-institutional setting to die with dignity

Referrals are prioritized for those who cannot safely remain in hospitals, shelters, encampments, or traditional residential programs.

2.0 Model of Care

Each resident receives **trauma-informed, person-centered end-of-life care** that aligns with their individual goals, values, and preferences. Hospice services may be delivered by YoloCares or another hospice provider in the region.

What is trauma-informed care?

Trauma-informed care recognizes that many individuals have experienced trauma throughout their lives—such as violence, abandonment, discrimination, or instability. This approach ensures that care is grounded in **empathy, emotional safety, and respect**, avoiding actions that may retraumatize the individual.

3.0 Resident Rights

Residents have the right to choose their hospice provider, participate in care planning, and determine who is part of their support network. We honor autonomy and dignity in all aspects of care.

4.0 Joshua's House Staffing

Joshua's House supports up to 15 resident-patients, with **on-site staffing 24/7/365**.

Roles include:

- Program/Site Manager
- Caregivers
- End-of-Life Doulas
- Security
- Maintenance staff

Hospice teams (Physician, Registered Nurse, Social Worker, Spiritual Care Provider, Hospice Aide, Volunteer) visit the residence per their regular care schedules, as they would in any home, facility, or board-and-care setting.

5.0 Security for Medications

All medications—including controlled substances—are stored and administered following YoloCares' long-established protocols and in accordance with Joint Commission standards. Medication management is handled by the designated hospice provider and trained staff.

6.0 Licensing and Accreditation

Joshua's House will be licensed as a program of YoloCares, and follow all Federal, State, and regional requirements for sheltering unhoused individuals at end of life.

7.0 Who We Cannot Accept

To ensure a safe and supportive environment, Joshua's House **cannot accept individuals who:**

- Exhibit violent or extremely aggressive behavior
- Have severely destabilizing psychiatric or behavioral health conditions that create an unsafe environment for themselves or others

This policy helps us maintain the safety of our community while remaining grounded in our mission of dignity, compassion, and inclusivity.

8.0 Service Region

Referrals are accepted from across the region, including but not limited to:

- Sacramento County
- Yolo County
- Solano County
- Placer County
- Sutter County

- Napa County
- Colusa County

9.0 Funding and Sustainability

Joshua's House is a fully integrated program of YoloCares. Operations are supported by a blend of earned revenue and philanthropic donations, with the long-term goal of creating a sustainable model of care for the region's most vulnerable residents.

10.0 For Referrals or More Information

We welcome collaboration with hospitals, hospice agencies, and community partners. For questions, referrals, or case discussions, please contact:

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We are committed to working together to ensure that all eligible individuals—regardless of housing status—receive compassionate, dignified end-of-life care.

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